

## **1. SUMMARY**

Your privacy is very important to us. The privacy policy presented to your attention applies to the “TV + KAZAKHTELECOM” service and its’ related applications for the web, TV and mobile devices. ("Applications").

## **2. WHAT KIND OF INFORMATION WE COLLECT**

We collect and store information that allows you to identify the user for the purpose of authorization, as well as anonymous technical information and anonymous usage statistics. Such information includes the user's email address and may also include the date and time the Applications were used, IP addresses. The statistics that apps collect include information about the types of devices that the app runs on, as well as navigation and app usage.

## **3. USE OF INFORMATION**

The information collected in the Applications is used solely for the purpose of improving the “TV + KAZAKHTELECOM” service, and cannot be used in any way that allows you to identify the user other than for the purpose of authorization in the Applications. In particular, the user account cannot be associated with the statistics collected by the Applications.

## **4. COPYRIGHT**

Content accessed by users of the “TV+ KAZAKHTELECOM” service is provided to users in accordance with the laws of the Republic of Kazakhstan on copyright, obtaining the necessary licenses and concluding all required license agreements, authorization letters and other legally valid agreements. The design of the Applications, the organization and presentation of content (including information that is in the public domain) belongs to “Kazakhtelecom” JSC. Any copying, distribution, duplication, or modification of the content available in the Applications of the “TV + KAZAKHTELECOM” service, except by means of the Applications themselves, is strictly prohibited.

## **5. TRADEMARKS**

The “TV+ KAZAKHTELECOM” logo is a trademark of “Kazakhtelecom” JSC. The TV channel logos used in the app are the property of their respective owners and are used under license.

## **6. NO WARRANTY**

"KAZAKHTELECOM" JSC DOES NOT GIVE ANY EXPLICIT OR IMPLIED GUARANTEES, APPLICATIONS AND CONFIRMATIONS (INCLUDING WITHOUT RESTRICTIONS, GUARANTEES OF SUITABILITY FOR SPECIFIC PURPOSES) REGARDING THE SERVICE "TV + KAZAKHTELECOM" AND RELATED APPLICATIONS, MATERIALS, ANY PRODUCTS, INFORMATION, SERVICES PROVIDED THROUGH THE WEBSITES AND NEITHER JSC "KAZAKHTELECOM" NOR ITS PARTNERS WILL BE LIABLE IN ANY KIND FOR ANY COSTS OR DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM ANY SUCH ACTIONS. THE "TV+ KAZAKHTELECOM" SERVICE AND RELATED APPLICATIONS ARE PROVIDED ON AN "AS IS" BASIS.

IN NO EVENT SHALL "KAZAKHTELECOM" JSC, MANAGERS, EMPLOYEES, AGENTS AND AUTHORIZED PERSONS OF THE COMPANY BE LIABLE FOR (1) ANY INCIDENTAL, CONSEQUENTIAL AND CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, DAMAGES DUE TO THE COMPANY) PROGRAMS OR INFORMATION, ETC.) ARISING FROM THE USE OR IMPOSSIBILITY OF USING THE "TV + KAZAKHTELECOM" SERVICE OR RELATED APPLICATIONS, MATERIALS OR ANY INFORMATION OR TRANSACTIONS, IN SERVING OR IN APPLICATIONS, EVEN IF THE SERVICE "TV + KAZAKHTELECOM" RELATED APPLICATIONS OR ITS AUTHORIZED REPRESENTATIVES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR (2) ANY CLAIMS REGARDING ERRORS, OMISSIONS OR OTHER INACCURACIES IN THE "TV+ KAZAKHTELECOM" SERVICE OR IN ITS RELATED APPLICATIONS.

## **7. COMPENSATION**

You agree to indemnify, defend and hold harmless "Kazakhtelecom" JSC, the "TV+ KAZAKHTELECOM" service, related Applications, managers, management, employees, agents and authorized persons from any losses, costs (including reasonable legal fees and expenses), claims, losses and liabilities associated with the use of the "TV + KAZAKHTELECOM" service and related Applications and any violation of this privacy policy.

## **8. GOVERNING LAW AND JURISDICTION**

This privacy policy is a contract concluded and regulated in accordance with the laws of the Republic of Kazakhstan.

## **9. LATEST UPDATE**

This privacy policy was last updated on March 9, 2022.

## **10. CONTACT INFORMATION**

Send questions or comments to 160 or visit [www.telecom.kz](http://www.telecom.kz).